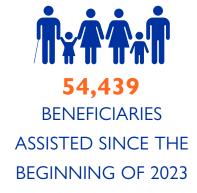
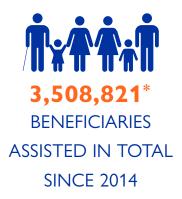
## REFUGEE RESPONSE OPERATIONS

JANUARY - MARCH 2023









\*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries

### **SUMMARY**

To support the Government of Türkiye's earthquake response, IOM has concentrated its efforts on shelter and non-food item activities in the provinces that have been hit the hardest, such as Adıyaman, Gaziantep, Hatay, Kahramanmaraş, Malatya, and Şanlıurfa. The teams dispatch essential shelter items as well as materials for constructing or improving shelters, which are critical for families affected by heavy rains and flooding. IOM's water, sanitation, and hygiene (WASH) team have been collaborating with government partners to enhance access to clean water and hygiene items. IOM's protection team has continued to offer counseling services, mental health and psychosocial sessions, awareness-raising sessions, and translation services. Simultaneously, IOM persists in carrying out activities as part of the Regional Refugee Resilience Plan (3RP). IOM's Protection and Resilience Unit continued to support beneficiaries including EQ-affected individuals through its Municipal Migrant and Community Centres (MMCCs) and Psychosocial Mobile Teams, and other key interventions such as School Transportation, Specific Education, and Emergency Case Management. In the first quarter of 2023, IOM's Refugee Response Programme (RRP) reached a total of 54,439 individuals through its ongoing programming.







**IANUARY - MARCH 2023** 

REFUGEE RESPONSE OPERATIONS — 2

# PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT, **EMERGENCY CASE MANAGEMENT, EDUCATION**

Psychosocial Mobile Teams conducted various mental health and psychosocial support (MHPSS) activities reaching 2,042 individuals (1,460 migrant and 582 host community members). Awareness raising sessions for parents and caregivers covered topics on Elderly Care, Communication with Teenagers, Autism Awareness, Coping with Stress, Gender and Early Marriages. Teams in earthquake (EQ)-affected areas conducted activities such as Child Safeguarding Tips After Disasters, Healing With Music and Storytelling. In other locations, IOM prioritized strengthening existing support mechanisms among the community and encouraging positive coping strategies targeting children and their caregivers. In Adana, İzmir, Gaziantep, and Kilis, IOM supported a specific education course for 138 students with disabilities. In coordination with International Blue Crescent (IBC) in Istanbul, 476 beneficiaries attended Turkish Language Courses and 407 beneficiaries participated in social activities. IOM continued to provide school transportation for 5,543 students in Adana, Mersin, Siirt and Yalova while the Emergency Case Management (ECM) team provided medical items, transportation, legal and translation, temporary accommodation to the EQ survivors and other vulnerable individuals.



# MUNICIPAL MIGRANT AND **COMMUNITY CENTRES**

In addition to regular services, MMCCs provided much needed assistance in response to the earthquake. Adana MMCC disseminated information and basic necessities to those affected and conducted a needs assessment in Adana and neighboring communities cities. The Centre also played a key role in facilitating logistics and coordination of relief items arriving from outside the country. In Mersin, the Centre provided translation support for EQ-affected people, disseminated information at public spaces, advocated against any violations of rights, distributed items in coordination with the municipality, and provided psychosocial support. The Şanlıurfa MMCC also provided support to those affected by the earthquake through information dissemination, basic necessity distribution, and needs assessment. The Şanlıurfa MMCC premises also served as temporary shelter for about 250 families. The Centre worked together with the governor, the municipality, AFAD and other organizations to provide the families with basic necessities. The MMCC further supported beneficiaries with their travel permit needs and school registration. The Kilis MMCC supported EQ-affected people through counseling services and referrals. The centre staff coordinated with public authorities and other stakeholders to relay key information to beneficiaries. The Keçiören MMCC supported earthquake survivors who moved to Ankara after the earthquake. An Ankara Province Field Coordination Meeting was held to ensure coordination among service providers for newly arrived migrants and refugees. Gaziantep's Ensar MMCC temporarily accomodated around 350 EQ-affected people in its premises after the earthquake. The Ensar MMCC provided non-food items (NFIs) & food and arranged social activities for children and adults





Diyarbakır, Gaziantep, Hatay, Kahramanmaraş, Kilis, Malatya, Mardin, and Şanlıurfa by providing essential shelter and NFI supplies for those affected by the earthquake and floods. The items included 123,448 blankets, 39,782 kitchen sets, 22,332 mattresses, 13,970 plastic sheets, 13,500 pillowcases, 5,000 pillows, 10,013 pallets, 2,029 heaters, 1,330 clothing kits, 1,200 cooktops, 1,100 fire extinguishers, 960 ropes, 350 Relief Housing Units (RHU), 91 tents, and 15 rub halls. Furthermore, IOM-supported earthquakeaffected individuals currently displaced in İzmir by providing kitchen equipment to AFAD. Moreover, IOM rehabilitated three shelters under contractor modality in İstanbul.



Livelihoods: IOM conducted Business Development Service Training (BDS) for 219 individuals in Adana, Gaziantep, Hatay, İstanbul, Kahramanmaraş, Mardin, Mersin, and Şanlıurfa. Furthermore, in İzmir, two of the most successful teams who completed the Aegan Start-up Programme were awarded an entrepreneurship start-up grant.

Community Stabilization: IOM implemented 11 community stabilization projects in Bursa, Hatay, İstanbul, Kilis and Şanlıurfa provinces to assist 10,213 beneficiaries while fostering social cohesion

Resilience and Innovation Facility (RIF): From January to March, 640 young people visited the Resilience Innovation Facility located in Gaziantep to use the co-working space, educational opportunities, and digital manufacturing, design, and prototyping laboratory.



IOM provided support to 3,172 vulnerable families (or 17,145 individuals) by offering one-time cash grants, which enabled them to purchase food and hygiene items from a designated supermarket chain in Adıyaman, Gaziantep, İzmir, Kahramanmaraş, Kilis and Mardin. In addition, IOM provided Core Relief Items to 11 families referred in Mersin to help meet their basic needs.



IOM assisted local authorities in Adana, Adıyaman, In order to enhance access to clean drinking water and promote hygiene, IOM supported local authorities in Adana, Diyarbakır, Gaziantep, Hatay, Kahramanmaraş, and Sanlıurfa by providing a range of WASH items, including 28,000 buckets, 3,210 diapers, 550 hygiene kits, and 150 hand towels. Additionally, IOM provided support to local authorities in Adıyaman, Gaziantep, Hatay, Kahramanmaraş, Kilis, Malatya, and Şanlıurfa by supplying them with more than 800,000 liters of drinking water.

# FOOD SECURITY AND **AGRICULTURE**

IOM provided food-kit assistance to 2,000 EQ-displacedfamilies in Edirne and Manisa and 1,800 EQ-affected families in Gaziantep. Furthermore, in collaboration with the World Food Programme (WFP), IOM provided a total of seven mobile kitchens to Hatay, Adıyaman, and Kahramanmaraş, with each kitchen serving three meals a day to 1,000 individuals. Additionally, IOM supported public soup kitchens in Kilis, İzmir, and Şanlıurfa by providing dry food items to those in need.





IOM UN MIGRATION

# GEOGRAPHIC COVERAGE OF IOM TÜRKİYE REFUGEE RESPONSE ACTIVITIES OVER THE PAST OUARTER

16 PROVINCES



54.439 BENEFICIARIES



### 14,513 া **PROTECTION**

- •Case Management
- Conflict Management
- •Legal Assistance
- Mobile Outreach
- Psychosocial Support
- Social Support Services



#### 32,904 ## **BASIC NEEDS**

- Cash Assistance
- •In-kind Distribution
- •Support to Municipal Institutions
- •Shelter Rehabilitation
- •WASH Services

Data Source: IOM Türkiye (January - March 2023 Refugee Response Data) Baseline Source: OCHA - UNHCR



- •Non-formal Education
- Language Courses
- •School Transportation



### **HEALTH**

- •Health Transportation (ECM)
- Medical Assistance (ECM)



#### 482 🛉 **LIVELIHOODS**

- •In-Kind Grants
- •lob Placement
- Agricultural Support



Community Centre / Migrant Information & Coordination Centre

# EARTHQUAKE RESPONSE



#### **321,491 PIECES FOOD SECURITY AND AGRICULTURE**

IOM has distributed Food Kits, Baby Food (Biscuits, Milk, etc.) and provided Mobile Soup Kitchen Containers and dry food such as Rice, Bulgur wheat, Dried Beans, Pasta etc. for use in the Mobile Soup Kitchens.

#### **253,794 PIECES** SHELTER/NFI

IOM has distributed Rub Halls, Tents, Tarpaulins, Sleeping Mats, Blankets and Pillows, Heaters, Coal, Kitchen Sets and Clothes both for adults and children.



### **372,529 PIECES**

#### **WASH**

IOM has distributed Hygiene Kits, Water, Buckets and provided Water Tanks and Liquid Chlorine to Water Purifying Station.



From 6 February onwards, psychological first aid trainings were extended to all team members in the field. IOM developed wellbeing kit contents and formed working groups on community, youth, child and caregiver resilience activities. In EQ-affected areas, IOM provided support to 597 individuals (307 migrant and 290 host community members) residing in remote informal tent settlements.

#### **DONORS**







