



In 2012, Hasan came to Türkiye for a fresh start.

As a Syrian entrepreneur, he has grown his business, which is named after the term 'brotherhood'. His aim is to foster the friendship between Turkish and Syrians in his community



SCAN THE QR CODE
TO READ THE FULL STORY



234,909

BENEFICIARIES

ASSISTED SINCE THE
BEGINNING OF 2023



3,689,291*

BENEFICIARIES

ASSISTED IN TOTAL
SINCE 2014

*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries

SUMMARY

As migrant, refugee and local communities continue to be impacted by the devastating February 2023 earthquakes, the International Organization for Migration (IOM) collaborated closely with local authorities to provide shelter, non-food items, hygiene, food, cash assistance, livelihoods and integration.

During this challenging winter season, IOM improved living conditions by providing shelter containers and accessible containers for persons with disabilities, as well as tents and tarpaulins. To meet humanitarian needs, IOM supported vulnerable individuals, including those displaced, with disabilities and with special needs, in particular through providing multi-purpose cash assistance and prepaid market cards.

To contribute to socioeconomic recovery, IOM empowered individuals in Adana, Adıyaman, Hatay, Mersin and Sanliurfa by fostering access to work and income-generating opportunities. IOM also facilitated knowledge exchange through hackathon competitions — where youth collaborated in teams and worked on various challenges to devise solutions and promote the integration of migrants and refugees.

IOM's work across multiple sectors aims to address immediate needs, foster self-reliance and improve overall living conditions for individuals affected by the crisis.



After the earthquakes, Fatma had difficulty accessing water. "I used to go to the neighbours when the water was cut off. I am 60 years old. I can not carry water."

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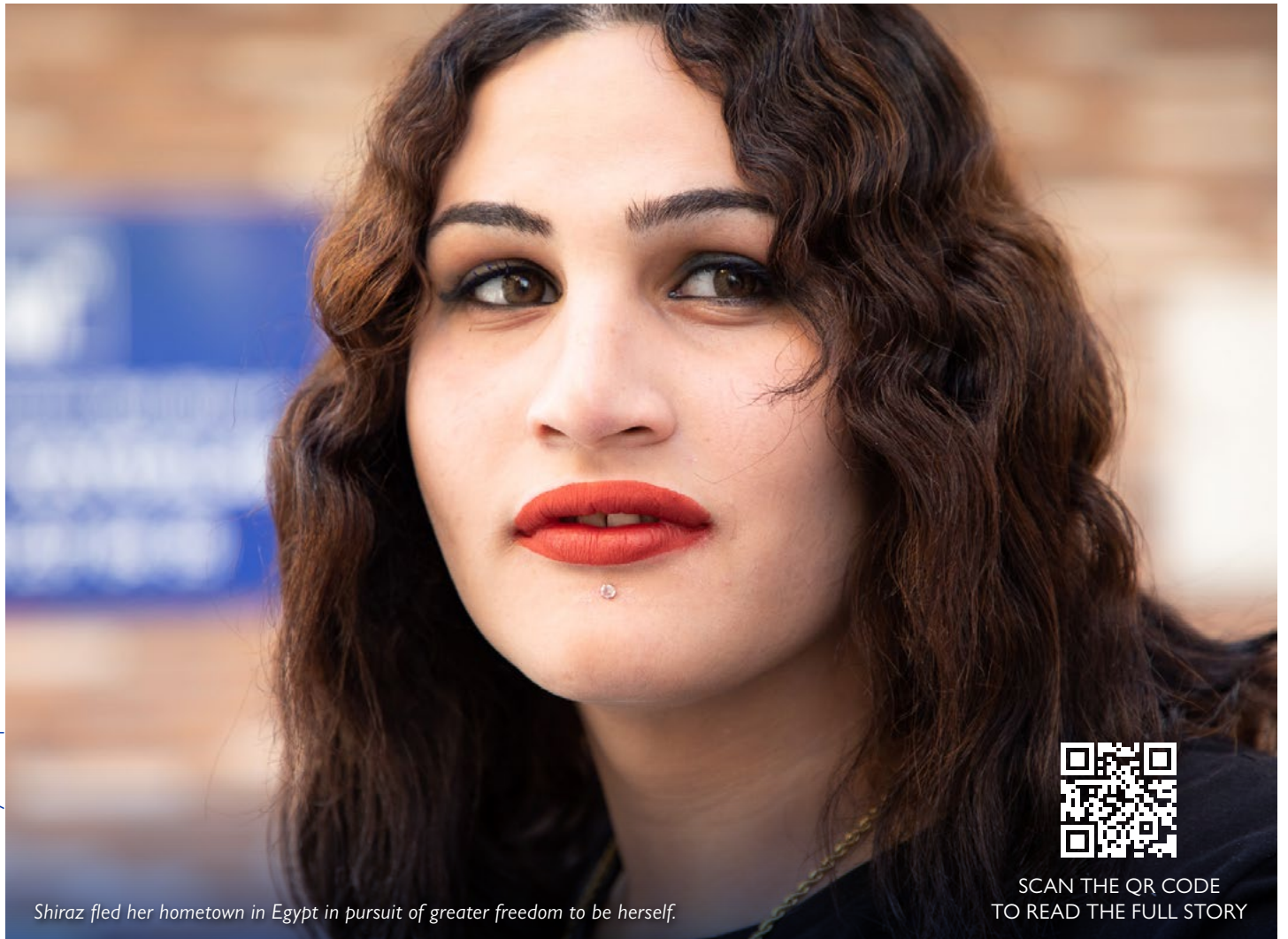
PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT, EMERGENCY CASE MANAGEMENT, EDUCATION

IOM's Psychosocial Mobile Teams (PMTs) reached 7,727 individuals with mental health and psychosocial support (MHPSS) services, aiming to enhance individual and community resilience and psychosocial well-being. Sessions covered loss and grief, gender-based violence, children's mental health, stress management, and reproductive health. Through case management support, 285 individuals benefitted from direct protection assistance, internal and external referrals and counselling. IOM further assisted with accommodation, medical needs, legal documentation, and transportation to address critical protection risks and increase access to services. This quarter, 3,655 students were supported with school transportation during the last semester of the calendar year. Finally, IOM supported 171 children with disabilities in four provinces to address their specific education needs through individual and group sessions.



MUNICIPAL MIGRANT AND COMMUNITY CENTRES

The Municipal Migrant and Community Centres (MMCCs) continued to provide counselling on education, employment, social services, health, and legal protection, along with case management support. Socio-cultural activities were organized to bring migrant, refugee and host communities together in six cities. Over 18,000 individuals were reached. The MMCCs also commemorated international days through information sessions and social events. During the 16 Days of Activism Against Gender-Based Violence, IOM raised awareness on GBV and women's rights. For the International Day of Persons with Disabilities, the MMCCs offered a platform to talk about rights of persons with disabilities and ways to make communities more inclusive.



SHELTER AND NON-FOOD ITEMS (NFIs) SUPPORT

IOM worked with local authorities to continue delivering essential support, with a significant focus on shelter and the provision of non-food items (NFIs). IOM provided 450 standard living containers, 50 accessible living containers and 1,036 tents — in addition to 12,500 plastic sheets with screws or ropes used to improve living conditions.



A resident at a temporary settlement in Adiyaman Province illuminates her surroundings with a solar lamp — a thoughtful donation from a private sector partner contributing to response efforts.

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EARLY RECOVERY AND LIVELIHOODS

IOM took proactive measures to empower vulnerable families, supporting 44 individuals in Adiyaman through cash grants and business development training for income generation. 519 individuals participated in value chain matchmaking events in 13 provinces, while 80 beneficiaries received vocational training to enhance their capacities and skills. Beyond earthquake response efforts, IOM delivered various training programmes. This included livestock training for 30 beneficiaries and vocational training for 23 in Sanliurfa; business development training for 35 participants in Mersin and 48 in Hatay; and community farming training for 36 participants in Adana. Additionally, 57 individuals participated in two hackathons, which fostered knowledge exchange and inspired innovative solutions for community integration.



This IOM-supported hydroponic & aquaponic Facility in Adana is a symbol of resilience in the face of disaster and climate change.

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MULTI-PURPOSE CASH ASSISTANCE (MPCA)

IOM continued to help meet the humanitarian needs of earthquake-affected individuals — including those displaced, with disabilities and special needs. IOM delivered multi-purpose cash assistance to over 27,000 individuals in 4,570 vulnerable households. The value of one-off MPCA assistance was decided based on the Cash Working Group’s recommendation, and the amount was tailored to cover a family’s food and consumable needs for a month. Assistance focused on individuals in emergency conditions. In addition, over 7,800 individuals in 1,652 households benefited from prepaid market cards to cover their essential needs.



After learning Arabic, I have started communicating better with my friends. It brings energy to my daily life.

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GEOGRAPHIC COVERAGE OF IOM TÜRKİYE REFUGEE AND EARTHQUAKE RESPONSE ACTIVITIES OVER THE PAST QUARTER



 17 PROVINCES

 42,866 BENEFICIARIES





 **26,953**  **PROTECTION**

- Case Management
- Conflict Management
- Legal Assistance
- Mobile Outreach
- Psychosocial Support
- Social Support Services

 **8,073**  **BASIC NEEDS**

- Cash Assistance
- In-kind Distribution
- Support to Municipal Institutions
- Shelter Rehabilitation
- WASH Services

 **7,645**  **EDUCATION**


- Non-formal Education
- Language Courses
- School Transportation

 **HEALTH**

- Health Transportation (ECM)
- Medical Assistance (ECM)

 **195**  **ECONOMIC EMPOWERMENT**

- In-Kind Grants
- Job Placement
- Agricultural Support


 Community Centre / Migrant Information & Coordination Centre

Data Source: IOM Türkiye (October - December 2023 Refugee Response)
Data) Baseline Source: OCHA - UNHCR

EARTHQUAKE RESPONSE

 **650** **EARLY RECOVERY AND LIVELIHOODS**

In-Kind Grant Small Business Support, Vocational Training (I4D) and Hackathon

 **17,036** **SHELTER/NFI**

Hygiene kits, Pallets, Shelter , Plastic Sheets (Tarpaulins) Containers and Tents

 **4,570** **MULTI-PURPOSE CASH ASSISTANCE (MPCA)**

Multi purpose cash assistance -Cash Support-Debit cards

DONORS



Funding provided by the United States Government

