

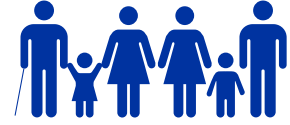
REFUGEE RESPONSE OPERATIONS

APRIL – JUNE 2024



After fleeing Sinjar, Iraq, Yusuf and Naif decided to combine their skills and resources to run their business together.

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320,957

BENEFICIARIES

ASSISTED SINCE THE
BEGINNING OF 2024



4,010,248*

BENEFICIARIES

ASSISTED IN TOTAL
SINCE 2014

*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries

SUMMARY

IOM continues to provide essential relief and support to migrant, refugee and host communities, in particular those affected by the 2023 earthquakes. As the seasons turned from winter to spring, part of IOM's support included providing over 2,000 air coolers and fans to help people cope with the increasing seasonal temperatures. This is in addition to rental assistance, non-food items, cash grants, and vocational training, as well as support provided through Municipal Migrant and Community Centers to help people become self-sufficient. IOM continued implementing community stabilization projects, fostering innovation and social cohesion in communities.



Learn more about nine-year-old Muhammed's healing journey, after he received support from an IOM health counsellor at the Şanlıurfa Municipal Migrant and Community Centre.

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PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS) AND EMERGENCY CASE MANAGEMENT

- Through case management support, IOM assessed 381 cases and assisted 312 individuals with direct protection assistance, counselling, legal information dissemination, legal documentation, accompaniment to hospitals, government institutions and courts, and internal and external referrals – ensuring a holistic approach to addressing the needs of individuals. Among those assisted were children at risk, LGBTQI+ individuals, survivors of gender-based violence (GBV), and men at risk.
- For 20 GBV survivors, IOM further assisted them with accommodation, medical support, legal assistance, and transportation to address critical protection risks and increase access to services.
- 13 staff in Adana were trained in child protection and GBV case management supervision. The training aimed at strengthening the capacity of case managers to technically supervise critical cases of GBV and child protection, as well ensure that quality protection assistance is delivered to migrants, refugees and other at-risk groups.
- Through integrated livelihood and protection interventions targeting migrant, refugee and host community women, IOM engaged 281 women working in cooperatives in Adana, Gaziantep and Hatay. Activities included legal information sessions, negotiation skills training, MHPSS and peer-to-peer learning sessions, all aimed at fostering empowerment, resilience and self-esteem, and leadership skills.
- As part of its earthquake response, IOM's psychosocial mobile teams (PMTs) provided assistance to 1,006 individuals in Adiyaman, Malatya, Hatay and Kahramanmaraş. The assistance was mainly focused on case management and awareness raising sessions on multiple topics and education challenges for children with special needs, parenting skills, women's rights and children's rights.
- PMTs provided structured psychosocial support group sessions to 6,472 individuals across 7 provinces, based on their needs. Topics included stress management, communication skills, parenting skills and recreational activities. The team also provided direct assistance for 154 individuals through counselling and case management.
- Finally, in Istanbul and Şanlıurfa, IOM organized capacity building sessions on MHPSS for 98 individuals among local actors and community-based initiatives.



MUNICIPAL MIGRANT AND COMMUNITY CENTRES

- MMCCs continued to provide case management, counseling services, information sessions, and social activities, reaching 10,369 individuals (6,059 Female, 4,281 male, 13 Non-binary, 16 Prefer not to declare their gender).
- A key highlight this quarter was the celebration of World Refugee Day, marked by a series of social activities to honour refugees and listen to their stories.
- To promote livelihood opportunities for refugees, the Adana MMCC organized 10 job matching events, resulting in the placement of 74 individuals in employment. These individuals were also assisted with the necessary documentation and work permit processes.
- As part of the sustainability strategy, MMCCs focused on building the capacity of municipality staff and local actors on key protection topics concerning migrants and refugees. This included training on the legal framework, interview techniques, and addressing legal and administrative challenges.
- Additionally, IOM finalized the handover of the Keçiören (Ankara) and Gaziantep Centres to respective municipalities.



EDUCATION

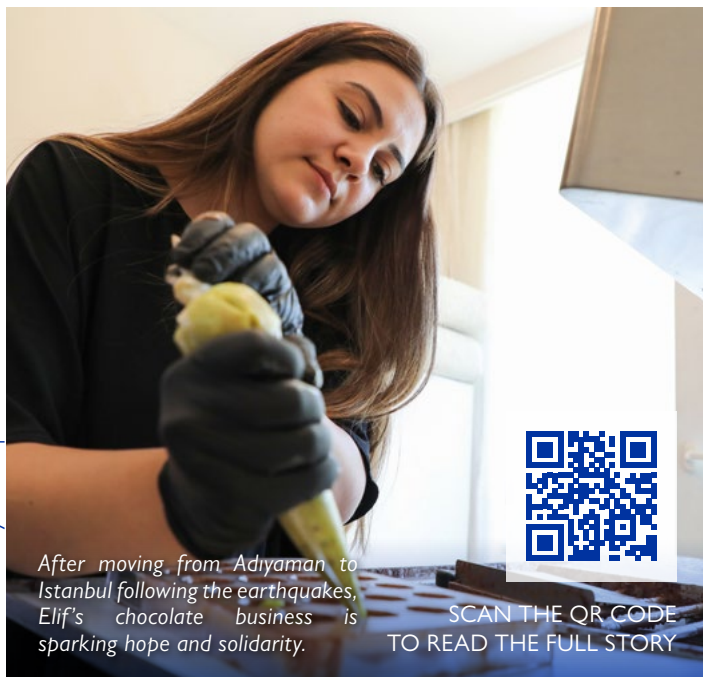
- IOM's school transportation project reached 3,699 beneficiaries across Adana, Mersin, Siirt and Yalova.
- 819 beneficiaries actively participated in Turkish language courses and social activities in Istanbul, fostering integration and community engagement. These activities are implemented with the International Blue Crescent.
- IOM supported Provincial Directorates of National Education (PDoNEs)'s mobile guidance teams to provide 9,414 beneficiaries with counseling and awareness sessions in Adana, Hatay, Kahramanmaraş and Kilis.
- To support migrant and refugee children with disabilities, IOM facilitated 1,146 group sessions and 2,568 individual sessions, ensuring tailored support to 91 children.
- Furthermore, 13,000 stationery kits were distributed as part of earthquake response efforts.

SHELTER AND NON-FOOD ITEMS (NFIs) SUPPORT

- In close coordination with local authorities, IOM rehabilitated 886 shelters to ensure improved living conditions for migrant, refugee and host community populations. This rehabilitation was implemented in Adana, İstanbul, İzmir, Kilis, Mersin, Mardin, Şanlıurfa and Gaziantep.
- In Hatay, IOM upgraded 303 containers by providing insulation kits to ensure protection from harsh weather conditions.
- IOM provided 375 washing machines to temporary settlements in Kahramanmaraş to enhance hygiene conditions and offer more accessible hygiene opportunities.
- In response to the hot weather, IOM distributed 800 air coolers in the Kırıkhan district of Hatay to mitigate the adverse effects of summer in container cities.



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MULTI-PURPOSE CASH ASSISTANCE (MPCA)

- IOM delivered multipurpose cash assistance to 678 individuals in 140 vulnerable households. The value of one-off MPCA assistance was decided based on the Cash Working Group's recommendation, and the amount was tailored to cover a family's food and consumable needs for a month.
- In addition, IOM provided 901 pre-paid market cards to cover the basic needs of 3,660 individuals.

COMMUNITY STABILIZATION

- In an effort to foster self-reliance and promote social cohesion among migrants, refugees, and the host community, IOM finalized 12 community stabilization projects, serving more than 9,500 individuals in Adana, Gaziantep, İstanbul, Kilis, Malatya, Mardin and Şanlıurfa.
- Projects included repairing the earthquake-damaged floor at the Gaziantep Chamber of Industry's Vocational Training Center, renovating a playground and child-friendly space at İstanbul's Provincial Directorate of Migration Management, and equipping a robotics and coding workshop at Koza Primary School in Adana.

EARLY RECOVERY AND LIVELIHOODS

- IOM supported over 472 beneficiaries across Adana, Adiyaman, Gaziantep, İstanbul, İzmir, Malatya, Mardin, Mersin, Şanlıurfa and Kahramanmaraş.
- 332 businesses received cash grants, 52 individuals benefited from vocational education, 30 individuals engaged in community farming, and 58 SMEs and 10 cooperatives were supported.

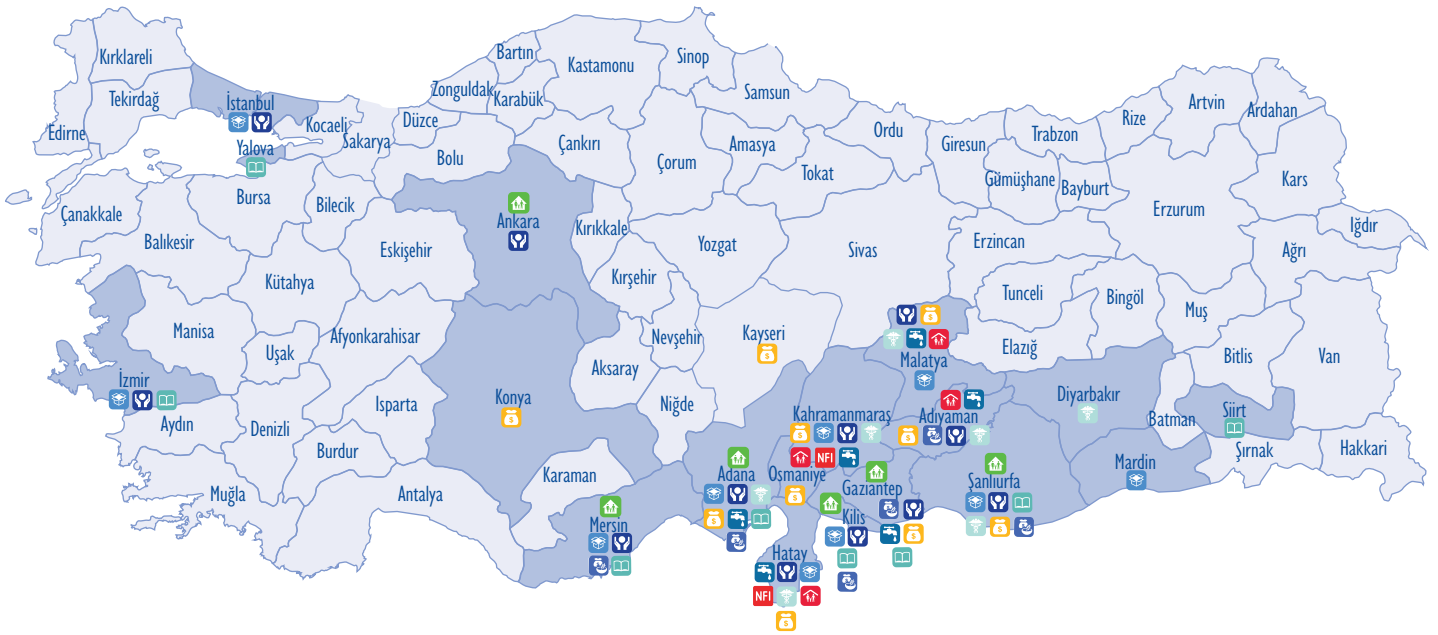
FOOD SECURITY AND AGRICULTURE

- To support vulnerable community members and meet their basic needs, IOM provided 7,500 food kits to households from migrant, refugee and host communities through its community centers in Adana, Mersin, Kilis, and Şanlıurfa.

GEOGRAPHIC COVERAGE OF IOM TÜRKİYE REFUGEE AND EARTHQUAKE RESPONSE ACTIVITIES OVER THE PAST QUARTER



 21 PROVINCES

 265,114 BENEFICIARIES



 **18,554** 
PROTECTION
 • Case management
 • Legal assistance
 • Mobile outreach
 • Psychosocial support
 • Social support services

 **219,306** 
BASIC NEEDS
 • Cash Assistance
 • In-kind Distribution
 • Support to Municipal Institutions
 • Shelter Rehabilitation
 • WASH Services

 **27,204** 
EDUCATION
 • Non-formal Education
 • Language Courses
 • School Transportation

 **50**
EARLY RECOVERY AND LIVELIHOODS

 **678**
MULTI-PURPOSE CASH ASSISTANCE (MPCA)

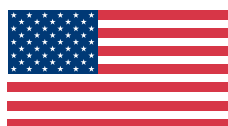
 **5,875**
SHELTER/NFI



One year after the earthquakes, the Adiyaman Municipality Deaf Football Team takes to the field for the first time in a friendship match.

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DONORS



Gift of the United States Government