

# REFUGEE RESPONSE PROGRAMME

JULY – SEPTEMBER 2024



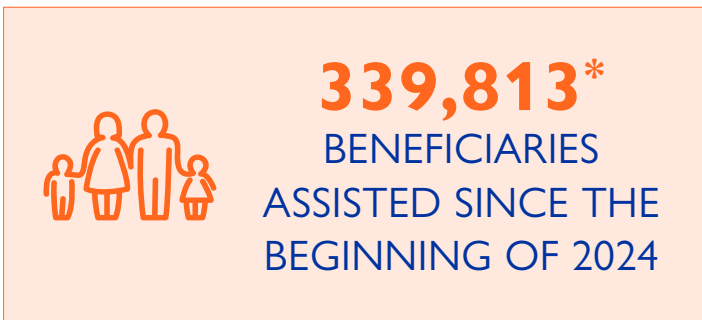
In August 2024, IOM marked 18 months after the devastating earthquakes. Learn how Jamal and Mohamad are helping in the recovery and reconstruction of their community.  
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TO READ THE FULL STORY

## Rebuilding Amidst Ruins: Syrians Play Their Part In Türkiye’s Earthquake Reconstruction

Both Jamal and Mohammed’s stories highlight the importance of community support and solidarity in overcoming challenges, regardless of one’s background. Neither know when they can ever return home and see their country at peace again, but their dreams never dim. “Hope is guiding my work,” Mohammed proclaims.



\*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries

## SUMMARY

This quarter, IOM’s efforts to support migrant, refugee and host communities were in full swing, with activities covering everything from job matching events in Adana, anti-gender-based violence training in Izmir, shelter renovation in Şanlıurfa, and legal support in Kilis. Refugees in Kahramanmaraş have been receiving psychosocial support to help heal and recover from the earthquakes, while others in Hatay received kits to help them cope with the summer heat, including fans and mosquito nets. These are just a few examples of the support IOM’s dedicated teams are providing to thousands of people in Türkiye’s southeast.

## PROTECTION SERVICES:

### Mental Health And Psychosocial Support (MHPPS)

IOM Psychosocial Mobile Teams reached 4,249 people, including 80 persons with disabilities, across Gaziantep, Hatay, Izmir, Kahramanmaraş and Şanlıurfa, focusing on enhancing community resilience and psychosocial well-being.

- Key activities included 'Positive Parenting Sessions' with Bornova Municipality to strengthen parent-child relationships and the 'Creative Visions Exhibition' and 'Cultural Festival' in Sanliurfa, where art was used to promote social cohesion.
- Structured recreational activities and psychosocial group sessions encouraged positive coping mechanisms.
- IOM delivered capacity-building training to 96 municipality and NGO staff in Izmir and Şanlıurfa to strengthen service delivery.

### Emergency Case Management

Through case management, IOM assisted 279 individuals (85 women, 59 men, 65 girls, 70 boys), including 24 persons with disabilities, 16 children at risk, 4 LGBTQI+ individuals, and 44 survivors of GBV — providing protection, counseling, legal aid, documentation and referrals.

32 participants (21 women, 11 men) from the German Family Assistance Program and IOM staff attended a training by the legal team on Türkiye's legal protection system.

### Municipal Migrant and Community Centres

The Municipal Migrant and Community Centres in Adana, Kilis, Mersin and Sanliurfa continued to support communities, reaching 10,169 individuals (4,192 women, 2,082 men, 2,028 girls, 1,851 boys, 11 non-binary, and 5 with undisclosed gender), including 198 persons with disabilities. The centres provided comprehensive counseling services on legal protection, education, employment, health and social services, alongside sociocultural activities and information sessions.

- A standout initiative was the 'Job Matching Event' in Adana, facilitating employment of refugee and migrant women. Partnering with Opet and Sunpet gas stations, the event successfully helped 30 women find employment, boosting their economic resilience and integration into the community.
- IOM organized a 'Child Festival' in collaboration with Kilis Municipality, promoting children's well-being and fostering social cohesion.
- 23 Municipality staff in Kilis participated in a training on 'Public Health Promotion and Case Management'.
- 78 staff in Sanliurfa participated in a 'Disability Inclusion' training, strengthening capacity to serve communities.

## EDUCATION

IOM provided tailored support to 73 children with disabilities (32 girls, 41 boys) in Adana, Gaziantep and Kilis. Among the beneficiaries were 72 Syrian refugees and 1 child of another nationality. To meet their specific educational needs, IOM facilitated 1,058 sessions, comprising 394 group sessions and 664 individual sessions.

IOM signed the annual protocol with the Ministry of National Education to provide school transportation for refugee and host community children in Gaziantep and Yalova.



Through the Municipal Migrant and Community Centers, IOM and authorities are helping children like Arafat to start a new chapter in their lives.

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## EARLY RECOVERY AND LIVELIHOODS

IOM supported over 600 individuals across Adana, Adıyaman, Gaziantep, İstanbul, İzmir, Kahramanmaraş, Malatya, Mardin, Mersin and Şanlıurfa.

- 37 businesses received small business start-up grants, while 227 individuals received training in IOM's vocational education programs.
- IOM's Enterprise Development Fund supported 60 small and medium-sized enterprises, resulting in 123 new jobs.
- 169 individuals attended two job matchmaking events where local business owners interviewed potential employees to fill open positions in their companies, aiming to serve their customers better.



In coordination with local authorities, IOM provided insulation kits for earthquake-affected families to ensure that their shelters are protected from extreme weather conditions.

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## COMMUNITY STABILIZATION

IOM completed two projects that brought together migrant, refugee and host communities to build skills, expand livelihood opportunities, and foster social cohesion.

- In Gaziantep, IOM supported Sahinbey Municipality's Migration Summer Academy, which hosted university students, academics and professionals to discuss migration and employment. 90 people attended from migrant and host communities.
- In Bursa, IOM equipped a Software Workshop at the BUTGEM Training Center to support advanced computer training and Ministry of National Education (MoNE) certification for migrant and host community members.



Following the February 2023 earthquakes, IOM and partners continue supporting affected populations to rebuild their lives. Read Selim's inspiring story!

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## SHELTER AND NON-FOOD ITEMS (NFI) SUPPORT

In coordination with local authorities, IOM upgraded 807 container units with insulation kits to improve living conditions in the hot summer weather for refugees accommodated in temporary settlements in Hatay. IOM also provided 557 summer kits, including a fan and mosquito nets, to temporary settlements in Hatay.

IOM conducted 225 assessments for shelter rehabilitation in Adana, Gaziantep, Kahramanmaraş and Şanlıurfa, which will improve living conditions for migrant, refugee and host community members.

## MULTI-PURPOSE CASH ASSISTANCE (MPCA)

IOM completed comprehensive assessments to identify more than 3,000 vulnerable households in Adıyaman, Gaziantep, and Hatay to receive Multi-Purpose Cash Assistance (MPCA). The assistance is tailored to family size, vulnerabilities and market conditions, ensuring effective resource distribution. In addition, IOM is planning to provide one-time winter cash transfer to 1,600 of the most vulnerable families, helping them to meet the increased costs of heating and other winter essentials.

## WATER, SANITATION AND HYGIENE (WASH)

IOM conducted comprehensive field assessments to evaluate critical WASH needs in settlements with high-severity needs, particularly in Adıyaman and Hatay. These assessments were conducted in close collaboration with WASH Sector actors, stakeholders and donor representatives.

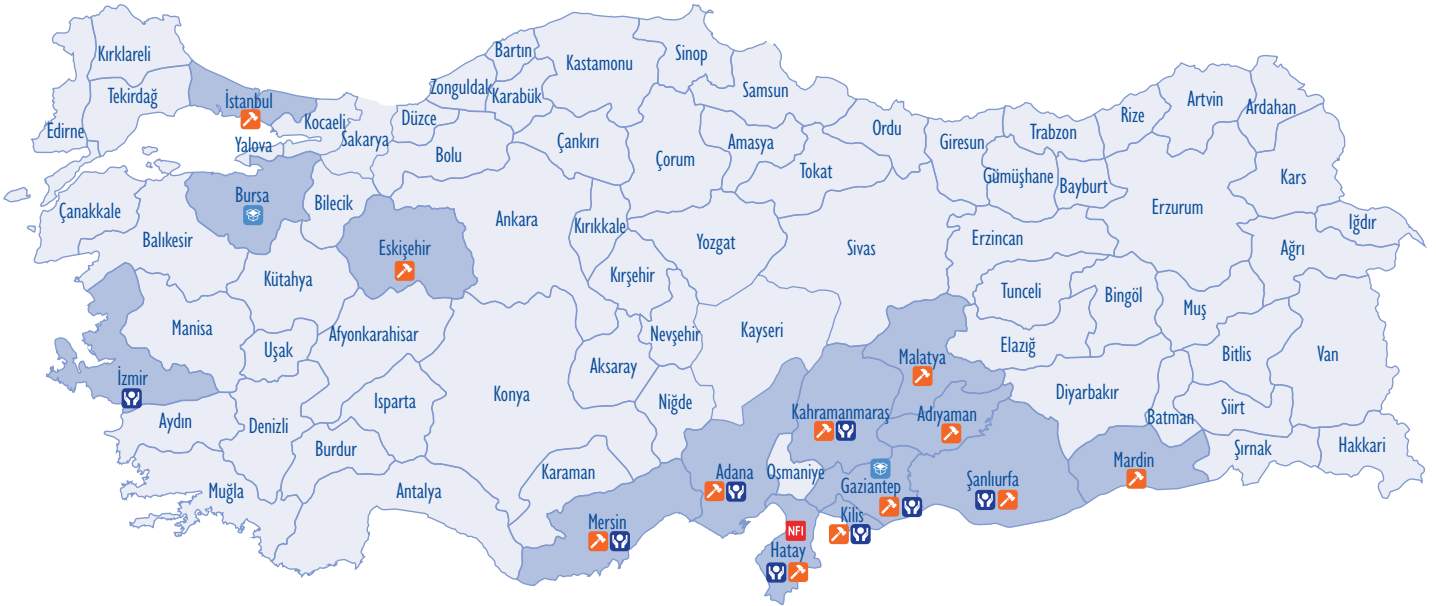
IOM completed preparations and technical assessments to establish a water pumping station in Hilalkent settlement in Hatay, with implementation set to begin in the fall. This intervention will address urgent water supply challenges for residents.



# GEOGRAPHIC COVERAGE OF IOM TÜRKİYE REFUGEE AND EARTHQUAKE RESPONSE ACTIVITIES OVER THE PAST QUARTER

 15 PROVINCES

 18,856 BENEFICIARIES



### PROTECTION

- Case management
- Legal assistance
- Mobile outreach
- Psychosocial support
- Social support services



### BASIC NEEDS

- Cash Assistance
- In-kind Distribution
- Support to Municipal Institutions
- Shelter Rehabilitation
- WASH Services



### EARLY RECOVERY AND LIVELIHOODS



## Financial Grants Empower Entrepreneurs With Disabilities In Türkiye

“I want to continue this journey in the textile industry by creating our own brand and displaying to the world what people with disabilities are capable of.”

With the support of IOM and United States Government, people with disabilities like Azize are being empowered to develop their businesses.



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Through her interactions with peers, Azize came up with the idea to establish a textile workshop in Mersin.  
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