provides assistance to affected populations inside Syria as well as Syrian refugees, Iraqi and Lebanese returnees and vulnerable host communities in the neighbouring countries of Iraq, Jordan, Lebanon, Turkey, and Egypt

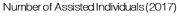
# **IOM REGIONAL RESPONSE TO** THE SYRIA CRISIS • 2017

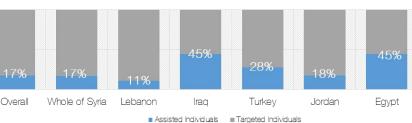


- Syria: IOM is establishing three emergency transit and reception centres in Atareb, Al Bab and Idleb which will provide IDPs with access to basic humanitarian services. Moreover, in June, IOM provided over 66,000 IDPs, returnees and other conflictaffected individuals with non -food items.
- Turkey: In June, IOM organized activities in Bozova and Belen to foster dialogue and promote social cohesion between refugees and local residents, with 950 people in attendance. In addition, 33 Turkish and Syrian humanitarian workers completed the executive professional certificate programme on Psychosocial Support and Conflict Transformation, organized in collaboration with the Social Sciences University of Ankara.
- Lebanon: Between 1 and 30 June. Dari Centre staff and IOM's outreach team conducted psychosocial activities aimed to train, enhance, and develop volunteers' skills in topics related to women and child protection and genderbased violence; over 800 individuals participated in these activities.
- Iraq: During the reporting period, IOM began the rehabilitation of 20 schools in Sulaymaniyah, Dohuk and Erbil governorates. Furthermore, over 40 beneficiaries in Ninewa and Dohuk attended health awarenessraising sessions conducted by IOM.
- Jordan: In June, IOM conducted a border management needs assessment in coordination with the Jordanian Authorities. In addition, IOM will continue to provide transportation assistance to students throughout July and August for summer school.

## **IOM PRESENCE**

- 6 Countries
- Locations
- 707 Staff





17.3 million Targeted individuals

3,011,092 Assisted individuals

2,674,584 inside Syria

#### **FUNDING Overview 2017**

USD 233 million

total requirements



received

USD 15 million funding received

## **Key Sectors of Assistance in 2017**

NFI Distributions

482,689

Total individuals assisted

5,463,241 since the beginning of the crisis

Shelter

64,435

Total individuals assisted 373,581 since the beginning of the crisis Health

171,920

Total individuals assisted 2,184,386 since the beginning of the crisis Transportation Assistance

22,271

Total individuals assisted 770,559 since the beginning of the crisis

Psychosocial Support

6,609

Total individuals assisted 303,297 since the beginning of the crisis Livelihood

32,445

Total individuals assisted 145,851 since the beginning of the crisis

#### **CONTACTS**

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117,794,530

5.421.033

## WHOLE OF SYRIA OPERATIONS

Whole of Svria operations includes all activities coordinated from inside Syria and cross border activities

USD

6.3 million IDPs • 13.5 Persons in Need

**2,674,584** Assisted | Targeted 15,722,147

USD.

## **IOM PRESENCE**

**15** Locations

in Syria as of May 2017

13 Governorates of Syria 2 Amman & Gaziantep

Inside Syria

**214** Staff

Cross Border

**Non-Food Item Distributions** 

Camp Coordination and Camp Management

90 Staff

etc.).

699,906

Individuals received NFI distributions in hard to reach areas (July 2014 - June 2017)

IOM is in the process of establishing three emergency transit and reception centres in Atareb, Al Bab and Idleb. During the reporting period, third party monitors visited six sites in Aleppo and Idleb governorates, and site verifications reports were shared with IOM's

CCCM Unit for review and site selection. This project will be implemented in coordination

with Maram Foundation and Qatar Red Crescent, and the reception centres will provide

IDPs with access to basic humanitarian services (i.e. WASH, food, health, protection,

In response to the sudden displacement in Ar-Raqqa, 8,000 life-saving NFIs (such as

Furthermore, during the reporting period, IOM teams distributed core non-food items (including anti-lice shampoo, blankets, adult diapers, hygiene kits, jerry cans,

mattresses, plastic mats, and underwear kits) to 66,142 IDPs, conflict-affected people

and returnees in Aleppo, Al-Hassakeh, Homs, and Rural Damascus; of which 41,013

jerry cans and hygiene kits) were distributed by IOM to 22,013 displaced people.

of NFIs distribution were directly monitored by IOM Staff by no. of beneficiaries (July 2014 - June 2017)

Figures reported below are from activities in 2017

(1) indicates progress made in the reporting period



IOM Funding Requested

Funding Received

#### NFI DISTRIBUTION

459,620 (66,142↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.



#### SHELTER SUPPORTS & REHABILITATIONS

64,435 (1,119↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.



#### HEALTH ASSISTANCE

7,792 (492↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static



# MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

680 IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.



#### EARLY RECOVERY & LIVELIHOOD ASSISTANCE

9,268 (450↑)\* beneficiaries. Activities include workshops for IDPsmade NFIs, cash-for-work, as well as provision of livelihood assets.



#### CAPACITY BUILDING

85 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.



## TCN EVACUATED

2 third country nationals have been repatriated.



## WATER, SANITATION AND HYGIENE (WASH) SERVICES

2,132,002 (62,964↑) beneficiaries. Activities include restoration of sustainable WASH services and provision of life-saving WASH assistance.



#### LOGISTICAL SUPPORT

In March, 99 trucks contracted in Jordan; 199,611kgs of goods prepositioned in Gaziantep. Activity includes provision of truck convovs to deliver humanitarian assistance from Jordan into Svria. as well as prepositioning goods in IOM warehouses in Gaziantep.



#### FAMILY ASSISTANCE PROGRAMME (FAP)

125,109 (11,671↑) beneficiaries. FAP services include information services and document completeness checks, integration classes, and assistance with family reunification visa applications.



beneficiaries were in hard-to-reach areas.



#### **Through Their Eyes**

As a shepherd and farmer, Hammoud has always felt a connection to the land he lived on and provided for him and his family. He worked hard on his land and was proud of it. But like most of his countrymen, he was left with little choice, but to flee when the fighting and violence devastated his land and home in Hama. Situated between Homs and Aleppo along the banks of the Orontes River, Hama was once an important agricultural and industrial centre.

Hammoud journeyed and eventually arrived at an IDP camp in Idleb governorate where IOM provided him with a tent and basic essentials. Like many others residing in the camps, he longs for safety, peace and to eventually return to his, "I just hope that the situation would improve and so I can go back to my land and start farming again".



## TURKEY

3 million refugees in Turkey as of 15 June 2017 **159,133** Assisted | Targeted 576,635

IOM Funding Requested

Funding Received

USD 59,845,000

USD 7,381,176

#### **IOM PRESENCE**

**18** Locations

**122** Staff

18 International

#### Psychosocial Support and Conflict Transformation Programme

During the reporting period, 33 Turkish and Syrian humanitarian workers completed the executive professional certificate programme on

Psychosocial Support and Conflict Transformation. The certificate programme was organized in collaboration with the Social Sciences University of Ankara and aimed to train humanitarian workers on psychosocial support and conflict transformation for refugees in Turkey. The first of its kind in Turkey and funded by PRM, the course aimed to foster dialogue and contribute to the resilience of impacted communities. Running since February 2017, IOM, in collaboration with the Social Sciences University of Ankara, provided psychosocial support and conflict transformation training to Turkish and Syrian humanitarian workers with a background in social work, psychology or related fields and are directly working with affected communities.



Both international and Turkish experts taught the modular course to provide a diverse overview of topics related to the relationship between psychosocial support and conflict transformation in a conflict-affected environment. The programme was divided into three areas: psychosocial support, conflict, and arts. Topics include systemic approaches to psychosocial support, counselling, non-violent communication, small scale conflict mediation, conflict transformation, drama therapy, social theatre and oral history. In parallel to these topics, students were required to carry out fieldwork that allowed them to receive in-service training while putting in practice the methods, concepts and tools acquired during the taught courses.

Figures reported below are from activities in 2017

(1) Indicates progress made in the reporting period



NFI DISTRIBUTION
15,029 (1,121↑) urban refugees



TRANSPORTATION SERVICES 2,137 urban refugees

SCHOOL TRANSPORTATION 18,926 urban refugees



FOOD ASSISTANCE 5,000 Syrian refugees



CAPACITY BUILDING 302 (621) beneficiaries



HEALTH ASSISTANCE 15,156 (2,324↑) beneficiaries



CASE MANAGEMENT 518 (921) cases

SOCIAL SUPPORT SERVICES 1,521 beneficiaries



LVELIHOOD ASSISTANCE 8,881 (2471) beneficiaries



EDUCATION 4,377 beneficiaries



WASH 6,030 (900↑) beneficiaries



VOUCHER PROGRAMME 37,874 (16,6571) beneficiaries

#### **Promoting Social Cohesion between Refugees and Host Communities**

During the reporting period, IOM organized activities in Bozova and Belen to foster dialogue and promote social cohesion between refugees and local residents. On 15 June, IOM's mobile outreach team organized an Iftar event in Sanliavsar village of Bozova in coordination with the sub-governorates and mukhtars. In the spirit of Ramadan, 250 Syrians and Turks sat together and shared the evening meal. On 19 June, another Iftar event was conducted in Belen with support of the sub-governorate and municipality for 700 Syrian and host community members.

#### **Through Their Eyes**



Lina, a Syrian mother of three, had a happy life in Aleppo, owning a shop where she earned a good living before the war broke out. One day, Lina's eldest son was returning home from school with his classmates when they came under fire from gunshots. Regardless of her safety, Lina rushed to the children's aid. One child fell to the ground as he was struck by a bullet. In a desperate attempt, Lina ran to the boy, and as she was trying to carry him to safety, Lina herself was shot in the chest. Hovering between life and death, she was rushed to Turkey for medical care and where she was able to recover.

As she healed, Lina made the difficult decision to stay in Turkey. While she loved her homeland, her children's safety was the priority. She found a job working in a textile factory to put food on the table, but the working conditions were extremely difficult after her injury. For 12-hours a day, Lina had to stand in front of a machine at work, with pain shooting through her body. Finally, it became too much and she was unable to return to work. Now unemployed and a single mother, Lina was struggling to provide for her children. She felt insecure and feared for her family's future until she received assistance from IOM.

"That day was like Eid (a holiday) to me," Lina said. "We started dancing when we got the card because we were so relieved". The IOM-provided e-voucher helped Lina buy clothes for her children, replacing their ragged clothes. "This e-voucher is a blessing until I can improve my situation so I can provide my children a good future. My only concern is my children, their education, and their future."



## **LEBANON**

1 million refugees in Lebanon as of 30 June 2017

**Mental Health and Psychosocial Support** 

**26,282** Assisted | Targeted 271,428

IOM Funding Requested

Funding Received

**BEREFFE USD** 

From 1 to 30 June, psychosocial activities were implemented by Dari

Centre staff and the IOM outreach team. The activities that were delivered

36.045.600

inside the centre aimed to train, enhance, and develop the volunteers' skills in topics related to: women

and child protection, domestic violence, and violence against women and its negative impact on the

## **IOM PRESENCE**

4 Locations

**147** Staff

12 International

Figures reported below are from activities in 2017 (1) indicates progress made in the reporting period



HEALTH ASSISTANCE 10,886 (1,730↑) beneficiaries PSYCHOSOCIAL SUPPORT 5,582 (819↑) beneficiaries



TCNs EVACUATED 1 individual



**PROTECTION** Transit Assistance 370 (40↑) beneficiaries



NFI DISTRIBUTION 904 beneficiaries







## **Through Their Eyes**

Ali is a Syrian refugee, who arrived to Lebanon with his wife and four children in August 2016 and settled in an informal settlement in Kab Elias, central Bekaa. Few months after his arrival, the health condition of his wife and three of his children deteriorated rapidly. The sick family members were examined by several doctors, undergone many tests, and were finally diagnosed with the tuberculosis (TB) disease. The wife and the youngest child, Mohamad, were diagnosed to be TB active smear positive which is contagious; they were sent to the sanatorium for specialized treatment. The other two children, however, were TB active smear negative so they received their treatment at home

Frequent home visits were done by the DOT (directly observed treatment) worker to make sure that medication was taken properly. The family was considered vulnerable and had received one month cash assistance from IOM. Because of the burden of the disease, Mohammad developed malnutrition; he had received an enriched milk formula purchased by IOM during his stay at the sanatorium and after his discharge, he is still being provided with this formula.



# IRAQ

# **242.558** refugees

in Iraq as of 30 June 2017

14,848 Assisted | Targeted 33,308

\***\*\*\*\*\*\*\*\*\*\*\*\*** 

IOM Funding Requested

Funding Received

USD

8,923,186

USD

800,000

# **School Transportation** Services 2017



16 **BUSES** used for movements



**INDIVIDUALS** received transportation

assistance



69% of individuals assisted through transportation services are

## **IOM PRESENCE**

**16** Locations

89 Staff

Figures reported below are from activities in 2017 (1) indicates progress made in the reporting period



SCHOOL TRANSPORTATION 300 beneficiaries



HEALTH ASSISTANCE 338 (43↑) beneficiaries



LIVELIHOOD ASSISTANCE 374 beneficiaries



COMMON SERVICES 13,691 (2,045↑) services (e.g. CTA) offered



#### Livelihood Opportunities for Syrian refugees. **IDPs** communities

Between 1 and 30 June, 103 individuals (44 women and 59 men) attended pesticide safety training sessions conducted by IOM in the Ministry of Agriculture and Water Resources' (MoAWR) recently rehabilitated training centres in Dohuk, Erbil and Sulaymaniyah. The skills obtained from these trainings will enable the beneficiaries to learn basic agriculture skills allowing them to be able to produce crops to sustain their livelihoods.

In addition, 145 Syrian refugees, IDPs and host community members participated in IOM's Cash-for-Work (CfW) programme at MoAWR's nurseries and floristries. IOM provides beneficiaries with daily wages, tools and uniforms, and the Ministry is committed to train them in skills relevant to these tasks.

#### Rehabilitation of Schools

IOM is rehabilitating 20 schools in Sulyamaniyah (10), Dohuk (7), and Erbil (3). The schools are in areas with large numbers of Syrian refugees, and IOM is providing the schools with much needed equipment (such as student desks, water coolers, and science and computer lab equipment), learning materials, etc. A total of 13,562 students are expected to benefit from this.

#### **Health Awareness Sessions**

IOM's emergency health team is conducting health awareness-raising sessions for Syrian refugees in camps. Topics discussed include general personal hygiene, as well as signs and symptoms, modes of transmission, treatment and preventive measures of communicable diseases. Community leaders and focal points are also selected to transfer key health messages to camp populations. During the reporting period, IOM's health team reached 43 individuals (12 females and 31 males) in Ninewa (Akre camp) and Dohuk (Domiz camp and surrounding area).





# **JORDAN**

661,114 refugees

**125,012** Assisted | Targeted 705,317

in Jordan as of 03 July 2017

Funding Received

IOM Funding Requested USD 9,565,000

> USD 1,412,650

## **IOM PRESENCE**

- 5 Locations
- 40 Staff
  - 8 International

Figures reported below are from activities in 2017

(1) indicates progress made in the reporting period



TRANSPORTATION SERVICES 538 (30↑) beneficiaries



HEALTH ASSISTANCE 124,092 (22,0151) beneficiaries



CAPACITY BUILDING 84 beneficiaries



FAMILY REUNIFICATION 298 (13↑)\* beneficiaries

#### **Border Management Needs Assessment**

From 11 to 15 June, IOM in collaboration with the Jordanian Authorities conducted a border management needs assessment. The purpose of this assessment is to support the efforts of Jordanian Authorities in providing a

secure environment for humanitarian operations at the borders to continue. Based on the findings from the assessment, IOM aims to build five border posts in the berm area, from Rukban to Hadalat, and to also provide training to border authorities on Humanitarian Principles.

## **School Transportation in Azraq Camp**

The 2016-2017 academic year ended in June 2017 and summer school in Azraq camp begins in July 2017. Many students faced challenges in attending school regularly as a result of the Syria crisis, resulting in some students falling behind in their studies. Summer school is offered as a way for students to catch up academically for those who have fallen behind. IOM will continue to provide transportation to students and Syrian assistant teachers throughout July and August for summer school. This service is especially needed during the hot summer months to help ensure safe transportation.

Currently, approximately 1,000 children are registered to be transported on a daily basis to schools in Azraq camp during the summer school period. Additionally, IOM will continue to engage Syrian volunteer escorts through the Cash-for-Work (CfW) programme. These volunteer escorts will ensure that the children are transported in a safe manner to and from school, mitigating protection risks. Up to 25 Syrian volunteer escorts will benefit from the CfW programme during the summer school months.



























































