



International Organization for Migration (IOM)

The UN Migration Agency



Job Placement beneficiary at work

IOM TURKEY REFUGEE RESPONSE OPERATIONS

JUNE 2017



giz Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH

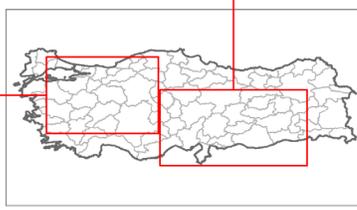
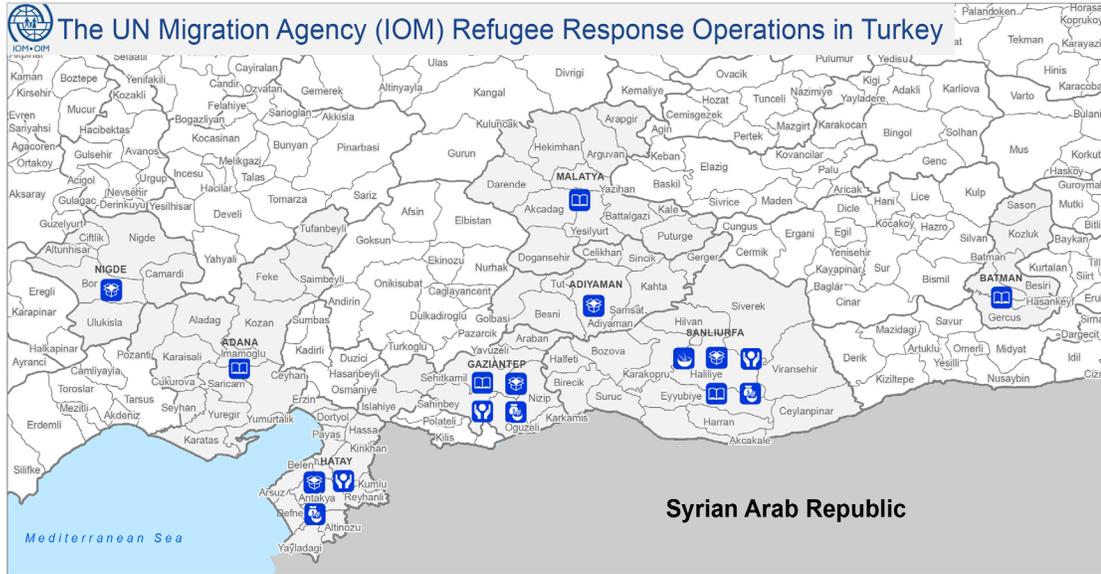




INTERNATIONAL ORGANIZATION FOR MIGRATION

IOM TURKEY REFUGEE RESPONSE OPERATIONS OVERVIEW

JUNE 2017



IOM Refugee Programme in Turkey has been funded by European Union, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), Government of Japan and U.S. Bureau of Population, Refugees, and Migration (PRM).

- BASIC NEEDS**
 - Ad-hoc Transportation
 - Cash Assistance
 - In-kind Distribution
 - Shelter Rehabilitation
 - WASH Services
- EDUCATION**
 - Formal Education
 - School Rehabilitation
 - School Transportation
- FOOD SECURITY**
 - Food Kitchens
- HEALTH**
 - Primary Health Care
- LIVELIHOODS**
 - Entrepreneurship Support
 - In-Kind Grants
 - Job Placement
 - Vocational Training
- PROTECTION**
 - Case Management
 - Conflict Management
 - Legal Assistance
 - Mobile Outreach
 - Psychosocial Support
 - Social Support Services

Data Source: IOM Turkey - February 2017
Baseline Source: OCHA - UNHCR

38,000 Beneficiaries in June 2017

18 Provinces

5 Partners

REFUGEES IN TURKEY HAVE BEEN RECEIVING ASSISTANCE THROUGH IOM REFUGEE RESPONSE OPERATIONS

SINCE 2017 168,456 BENEFICIARIES ASSISTED



BASIC NEEDS

During Ramadan, IOM Turkey provided to 4,000 Syrian refugee households, and approximately 22,000 individuals with an additional top up under its multipurpose e-card cash assistance project. This additional top-up was intended to support

vulnerable families with funds to purchase food during Ramadan and for Eid. The amount provided was calculated at a rate of 100 TRY per person. While IOM has scaled down its multipurpose e-card project since the onset of the Emergency Social Safety

Net (ESSN), IOM will continue to support a smaller number of extremely vulnerable families who are not in receipt of ESSN during the last quarter of the year with basic needs and winterization assistance.

LIVELIHOODS

Towards Self-Reliance: IOM's Job Placement and Entrepreneurship Programme

Under livelihoods, significant achievements were made under IOM's Job Placement and pilot Start-Up Accelerator Programme. Two female candidates were successful in securing job placements with Okyanus Çorap Company in Şanlıurfa province. These were the first females to be placed as skilled workers under the project. As part of their

social corporate responsibility, Okyanus Çorap Company has expressed interest to hire only Syrian female beneficiaries referred to by IOM. The company has also indicated interest in hiring an additional three female Syrians.

Under the Start-Up Accelerator Programme, four teams were selected to receive IOM grants of up to USD 7,000. A collaborative project between IOM and InnoCampus, the grants will be used to develop and bring their

respective business ideas to life. The ideas that were selected included projects such as i) partnering with traditional craftsmen to expand their designs into other areas, ii) interior design project that aims to connect customise designs of corners to the profile of homeowners, iii) an online application that will bring dietician and the dieter together and iv) customizing watch designs to client's needs and taste.

PROTECTION

Ramadan Iftar: Breaking the Fast Together

On 15 June 2017, IOM's mobile outreach team in Şanlıurfa organised an Iftar in Şanlıurfa village of Bozova in coordination with the sub-governorates and local mukhtars. Iftar is the meal eaten by Muslims when they end their daily fast during the holy month of Ramadan. Over 250 Syrian and Turkish participants, including community leaders were invited to the event.

On 19th June, another Iftar was held in Belen, Hatay for 700 Syrian refugees and Turkish host community members. Iftar events such as these provided an opportunity for Syrian and Turkish communities to come together, share a meal and get to know each other, aiding social cohesion between the two communities.



Iftar event in Bozova village on 15 June



Getting Professional: Certification on Psychosocial Support and Conflict Transformation

In June 2017, IOM Turkey concluded the first-of-its-kind professional certificate programme on Psychosocial Support and Conflict Transformation. Conducted in collaboration with the Social Sciences University of Ankara, the programme aimed to train and equip humanitarian workers with the necessary knowledge and skills to address psychosocial-related concerns affecting refugees in Turkey.

Funded by the Bureau of Population, Refugees and Migration, the course was designed to foster dialogue, contribute to the resilience of impacted communities and promote social cohesion between refugees and local residents in Turkey. Classes were held for three full days every two weeks. Running since 25 February 2017, the program trained 33 Turkish and Syrian NGO workers with various backgrounds in social work, psychology or other related fields and are directly working with affected communities. To be selected, applicants must demonstrate they have the relevant background and presently engaging in the field. IOM received 70 applications.

Keçiören Centre for Migrants and Refugees: One-Stop Shop Centre

Since December 2016, the Keçiören Migrant Services Center located in Keçiören municipality in Ankara has been the hub for outreach and referral services for migrants and refugees in Turkey. Located in one of the most densely Syrian populated area in Ankara, the ECHO-funded centre provides the community with various counselling services to help them access public services, referrals to other public institutions, tailored trainings, as well as recreational and empowerment activities, including Turkish language courses and art classes for children.

The program was taught by selected international and Turkish experts with vast experiences working on psychosocial support services in conflicted-affected environments. Classes were held in a combination of presentations, workshops, group discussions and direct teaching. The program was divided into three areas: psychosocial support, conflict and the arts. Some key topics taught included approaches to psychosocial support, counselling, nonviolent communication, small scale conflict mediation, conflict transformation, drama therapy, social theatre and oral history. Students were also required to carry out fieldwork that allowed them to apply their learning into practice.

Overall, the students enjoyed a positive experience during the programme. Isinsu Koc, a programme participant felt the certificate opened up new horizons on mental health that changed their preliminary understanding on refugee and mental health. "While our initial knowledge on MHPSS was more on technical side of the things, the certificate program enabled to develop our understanding in a manner that allows participation and involvement of affected population through offering

Seven consultants in four different sectors (legal, education, vocational, and health) were recruited by IOM to provide guidance and orientation to those visiting the centre. The centre is open on weekdays from 0900 to 1700 hours.

Since January 2017, the centre has provided over 1,600 migrants and refugees with various services. The centre also provides Turkish language classes to 163 refugee and migrants, psychosocial support art workshops to 45 migrant and refugee children and family planning and gender training to 250 migrant and refugee women on a monthly basis.



Students outside ASBU together with their lecturer

different means of expression, especially through art and creativity."

Nura Mohialddin another programme participant added, "the programme was very beneficial and rich with new knowledge and skills which will enhance my professional career and improve my role as a psychosocial assistant. All in all, the programme was very insightful and I highly recommend the programme for any one interested in psychosocial support. Thanks for IOM and University of Ankara for giving us this opportunity."



Discussion during a Turkish Language Course provided as part of the services at the Keçiören Centre for Migrants and Refugees

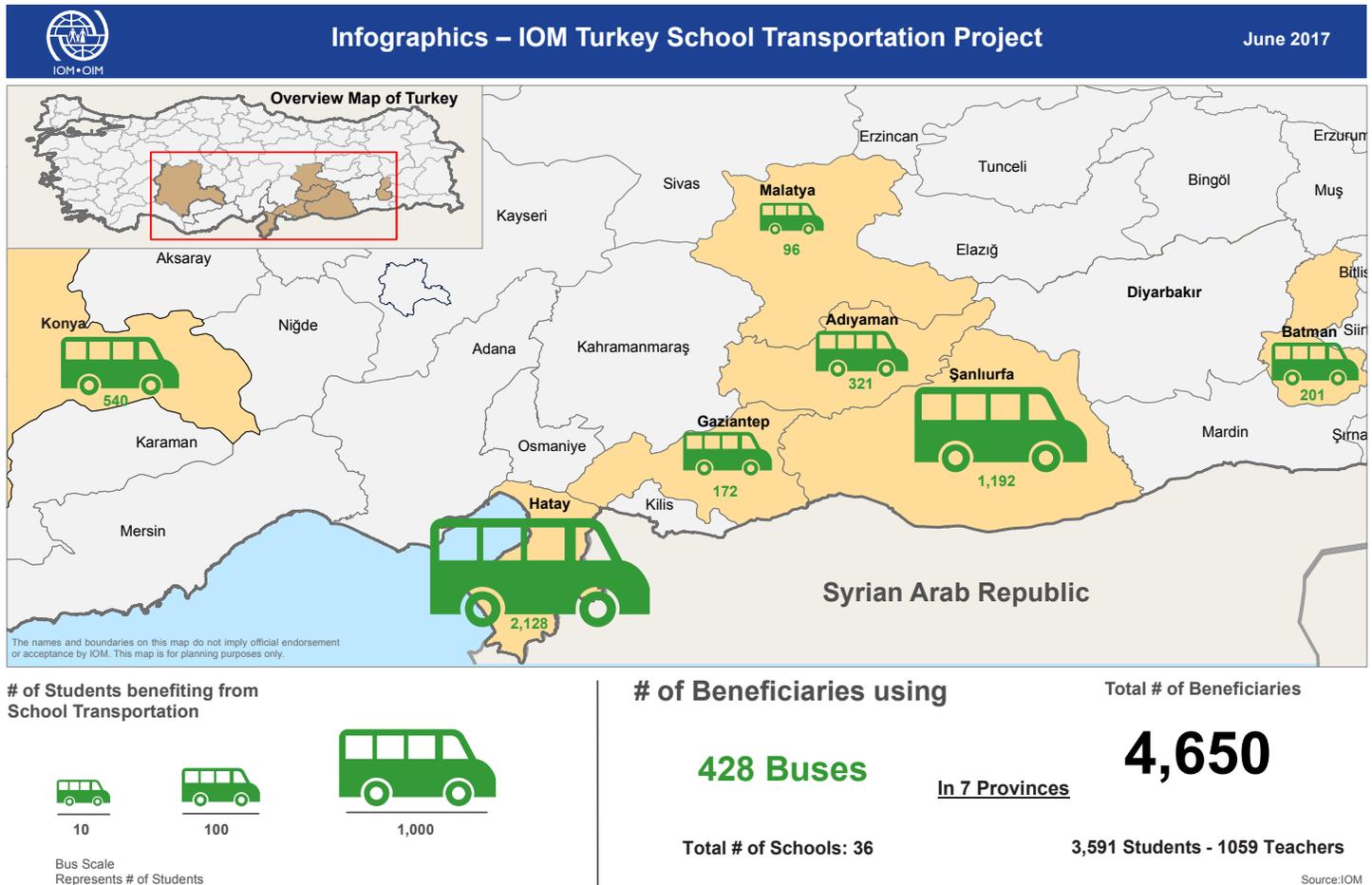
EDUCATION

Going to School: IOM's School Transportation Project

As of June 2017, IOM has provided transportation services to 42 schools across Turkey, serving approximately

19,500 students since its inception. During the summer break in June, school transportation services was also provided to students attending summer courses, namely catch-up classes and Turkish language classes. At the request of the

Ministry of Education, IOM also provided Syrian teachers working at the Temporary Education Centres (TEC) attending Turkish language courses with transportation services. The infographic below illustrates the breakdown of project services in June.



*Schools ended on 9 June however as Ramadan started end of May, the number of students were significantly lower before schools officially closed for summer.