

HUMAN INTEREST STORY: SUSTAINABILITY LESSONS FROM A WOMEN'S COOPERATIVE



After being employed for the first time in their lives, a group of women entrepreneurs at the Çanakkale Troida Women's Cooperative perform a quality check on their agricultural and zero waste goods!



SCAN THE QR CODE
TO READ THE FULL STORY

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SUMMARY

In the first quarter of 2022, IOM's Refugee Response programme reached a total of 78,903 individuals through its ongoing programming. Notably, the Municipal Migrant and Community Centre (MMCC) in Kilis became fully operational following the opening ceremony in December 2021. In Mersin, the MMCC there launched for the first time accredited Turkish language courses and implemented socio-cultural activities to promote cohesion in the neighbourhood. IOM's Protection and Resilience Unit continued to support vulnerable individuals through its other MMCCs and protection programming interventions during this quarter.

78,903
BENEFICIARIES
ASSISTED
SINCE
THE BEGINNING
OF 2022

3,061,878*
BENEFICIARIES
ASSISTED
IN TOTAL
SINCE
2014

*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries



PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT, EMERGENCY CASE MANAGEMENT, SCHOOL TRANSPORTATION



IOM, in coordination with the Ministry of National Education (MoNE) and its provincial directorates, resumed its school transportation services for over 6,000 students in Adana, Antalya, Mersin, Sakarya, Siirt, and Yalova following the end of semester break. Moreover, direct cooperation with Education Services for Children with Specific Needs in Adana, Gaziantep, and İzmir continued with individual and group sessions provided to 52 children with specific learning needs to support their future access to public education. During the month of March, International Women's Day activities were also conducted by IOM's Protection and Resilience Unit teams including topics on women's rights and gender-based violence, while other socio-cultural activities between migrant, refugee and host communities were conducted reaching 926 individuals. Such activities included arts, music, and cultural related areas and aimed to increase interaction and foster longer term cohesion among migrant, refugee, and host communities. Further, IOM's support to the Yüreğir sub-governorate in Adana reached 3,948 children (2,023 boys and 1,925 girls) in the rural areas of the district through information sessions and awareness raising on a variety of topics. Finally, through IOM's Emergency Case Management (ECM) IOM supported 892 beneficiaries (446 males and 446 females) with protection support.

MUNICIPAL MIGRANT & COMMUNITY CENTRES



During Q1 of 2022, IOM's Kilis Municipal Migrant and Community Centre (MMCC), jointly supported by the Kilis Metropolitan Municipality, became fully operational following the opening ceremony in December 2021. The MMCC supported 265 individual counselling services on areas related to legal and protection, social services, education, vocational guidance, and health to 145 beneficiaries both in person and remote support. In Mersin, accredited Turkish language courses and socio-cultural activities were launched for the first time by the Mersin MMCC in collaboration with the Municipality and other local actors. Ongoing services were also continued and reached 2,059 beneficiaries. Şanlıurfa MMCC's new location in Bahçelievler was opened during this quarter as well and this location will support language and music courses soon. Further, with the cooperation of the Haliliye Migrant Health Centre, IOM was instrumental in increasing awareness of COVID-19 and the vaccination, in an area where vaccine hesitancy is very high. Efforts contributed to having 893 of its beneficiaries vaccinated on site and receiving COVID prevention kits to support the information disseminated. In the Ensar MMCC in Gaziantep, a visit was paid by the US Ambassador and representatives from the Bureau of Population, Refugees, and Migration (PRM) where they were treated to a breakdancing show and got to view the ongoing art, music, and cultural activities in the Centre. In Adana MMCC, 2,985 services were provided to 1,872 beneficiaries through its ongoing counselling and referral services as well as socio-cultural activities for migrant and host communities, while in Keçiören/Ankara MMCC 4,361 services were provided to 3,556 unique beneficiaries. The centre also targeted parents with 'Back to School' awareness raising sessions and the municipality police with capacity building training on child labour.

COVID-19 RESPONSE



**65,500
MASKS**



**1,100
HAND
SANITISERS**



**15,000
GLOVES**

During Q1, IOM supported Bornova Municipality (Izmir Province), Mersin Metropolitan Municipality and Gaziantep PDMM through the provision of face masks, gloves and hand sanitizers, as well as PPE, disinfection machines and other relevant tools needed to disinfect public areas.



The Ensar Community Centre in Gaziantep hosted the delegation from the U.S. Embassy in Turkey, headed by Ambassador Flake, to show its daily activities that help bring harmony to the community.

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COMMUNITY STABILIZATION: LIVELIHOODS AND SHELTER SUPPORT UPDATES

Community Stabilization: IOM Turkey implemented 12 community stabilization projects in Adana, Hatay, İstanbul, İzmir, Kilis and Şanlıurfa provinces to assist 19,097 beneficiaries while fostering social cohesion.

Shelter Assistance: IOM rehabilitated 205 shelters under contractor modality in Adana, Gaziantep, Hatay, Mardin, and Şanlıurfa provinces, in total 1,175 individuals benefitted from the support.

Livelihoods: In coordination with the Şanlıurfa Metropolitan Municipality, IOM provided livestock support to 40 rural families through the community farming model. In collaboration with the Gaziantep Chamber of Commerce, 64 beneficiaries were enrolled in vocational trainings, with 32 of them receiving Turkish language courses. 100 disabled people received business start-up assistance, and 30 people received electric wheelchairs. Furthermore, Robotic coding and Mentorship trainings were completed in the Şanlıurfa Migrant Center, with 103 trainees receiving tablets upon successful completion of the training courses.

BASIC NEEDS SUPPORT

Winterization support: 1,500 Syrian and Turkish families were assisted in Hatay province with one-off unconditional assistance through debit cards. IOM also supported nine vulnerable Syrian families in Gaziantep, Hatay and Şanlıurfa, by procuring and delivering the most needed winter items (NFIs) additionally, one family in Mersin with school uniforms. In total 7,143 individuals benefited from the winterization support.

E-voucher Market Card Support: In order to improve vulnerable families' access to food and hygiene items, IOM provided 3,165 Households in Hatay and Şanlıurfa provinces with one-time unconditional restricted cash assistance via prepaid cards. In total, 17,713 people benefited from the assistance.

Non-Food Items (NFIs) and Personal Oral Hygiene Kits Distribution: IOM delivered 500 hygiene kits to Sultangazi Municipality in Istanbul to assist vulnerable families from refugee and host communities in meeting their basic needs, reducing expenditure on essentials, and improving overall hygiene.

RESILIENCE INNOVATION FACILITY — FABLAB

Between January and March, 1,015 young people visited the Resilience Innovation Facility located at Gaziantep University to use the co-working space, educational opportunities and digital manufacturing, design and prototyping laboratory. IOM, in collaboration with its implementing partner GETHAM, launched training and mentorship courses on entrepreneurship innovation, technology sensitization, the 'Internet of Things' (IoT) and 'Electric Compensation', as well as leadership and confidence skills. Furthermore, IOM provided a safe space for youth among migrant and host communities to discuss popular gender and social issues including Prevention of Sexual Exploitation and Abuse (PSEA).

REFUGEE RESPONSE OPERATIONS

JANUARY – MARCH 2022



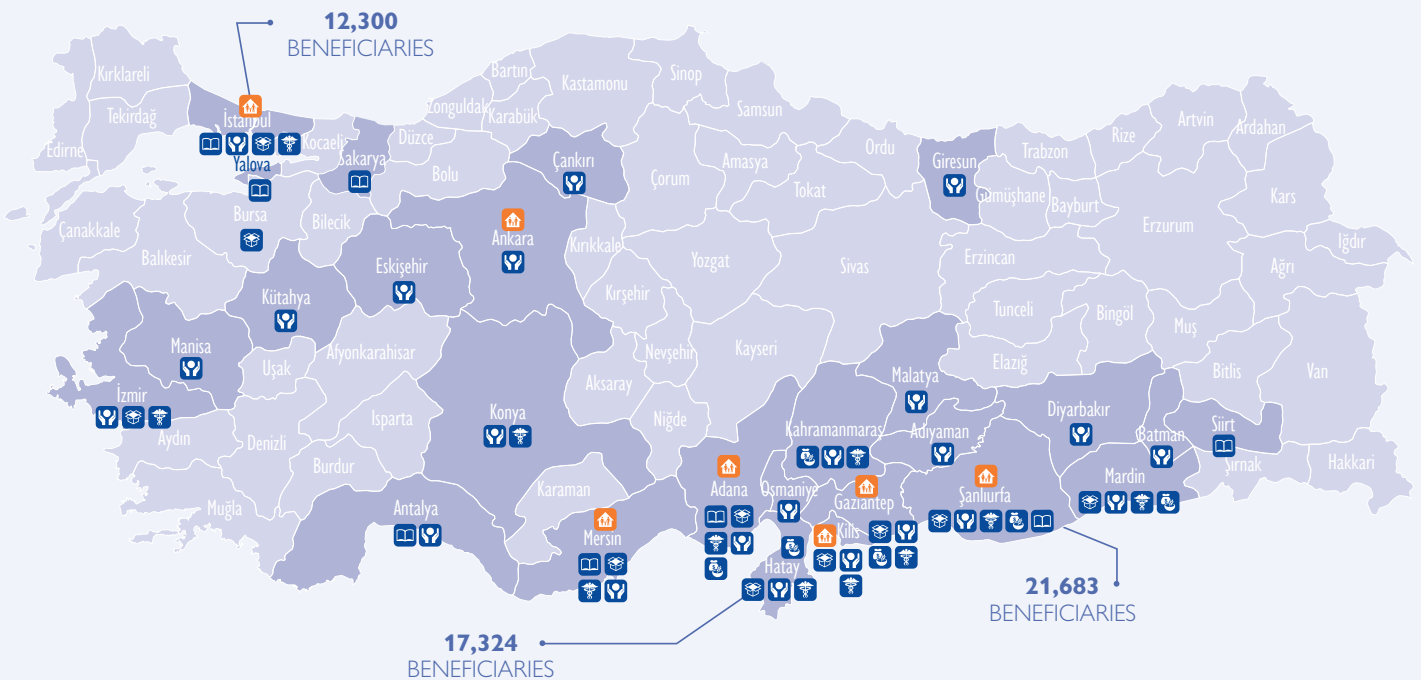
Migrant and local women are dancing and performing music during the celebration of International Women's Day hosted by the IOM-supported Adana Migrant Coordination and Harmonization Centre.

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GEOGRAPHIC COVERAGE OF IOM TURKEY REFUGEE RESPONSE ACTIVITIES OVER THE PAST QUARTER

26 PROVINCES

78,903 BENEFICIARIES



26,005 **PROTECTION**
 • Case Management
 • Conflict Management
 • Legal Assistance
 • Mobile Outreach
 • Psychosocial Support
 • Social Support Services

35,958 **BASIC NEEDS**
 • Cash Assistance
 • In-kind Distribution
 • Support to Municipal Institutions
 • Shelter Rehabilitation
 • WASH Services

16,150 **EDUCATION**
 • Non-formal Education
 • Language Courses
 • School Rehabilitation

30 **HEALTH**
 • Health Transportation (ECM)
 • Medical Assistance (ECM)

760 **LIVELIHOODS**
 • In-Kind Grants
 • Job Placement
 • Agricultural Support

Community Center / Migrant Information & Coordination Center

Data Source: IOM Turkey (October - December 2021 Refugee Response Data)
 Baseline Source: OCHA - UNHCR

