

HUMAN INTEREST STORY: THE POWER OF ART



Serbend is a Syrian refugee who has settled in Suruc, Sanliurfa province, after fleeing home due to the conflict. To overcome his psychosocial distress and regain his passion for painting, he joined a Mental Health and Psychosocial Support (MHPSS) module organized by IOM's Psychosocial Mobile Team (PMT). Now he is one of the facilitators of the PMT's activities, helping others regain a sense of normality.



SCAN THE QR CODE
TO READ THE FULL STORY

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SUMMARY

IOM Turkey's operations during this period continued to focus on providing support to individuals and families affected by COVID-19. Multi-sectoral support for vulnerable migrants, refugees, and host communities included multi-purpose cash assistance, distribution of hygiene and non-food items (NFI), Protection, and Mental Health and Psychosocial Support (MHPSS) services. IOM also supported local authorities' response to the COVID-19 pandemic through the provision of cash assistance, distribution of hygiene and NFIS, Protection, and Mental Health and Psychosocial Support (MHPSS). Additionally, IOM's Municipal Migrant and Community Centres (MMCCs) continued to operate via online and face-to-face modalities to provide beneficiaries with accurate information, legal and medical referrals, and counselling for specific needs in social support, livelihoods, and legal cases.

388,297
BENEFICIARIES
ASSISTED
SINCE
THE BEGINNING
OF 2021

2,833,832*
BENEFICIARIES
ASSISTED
IN TOTAL
SINCE
2014

*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries



PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT, EMERGENCY CASE MANAGEMENT, SCHOOL TRANSPORTATION



Emergency Case Management (ECM) continued to provide individual and family assistance to the most vulnerable migrants, refugees and host communities residing in Turkey who have multiple vulnerabilities and protection risks. School Transportation services continued as usual, in addition to the special education centers sessions and activities. In line with government regulations on COVID-19, IOM's PSychosocial Mobile Teams (PMTs) started to combine in person and remote methodologies considering the increased needs of beneficiaries to join in person and preferably outdoor activities. During July-September period, the Yuregir Mobile Guidance Project teams conducted COVID preventive information sessions, and follow-up with Turkish and Syrian persons who are in isolation due to Covid-19. Overall, the project reached 12,372 beneficiaries between July and September period. The Free Evening and Weekend Language Courses Project with ASAM focused on opening new language courses and identifying and supporting the registration of new beneficiaries. In total, the Project reached 845 beneficiaries between July and September 2021. Moreover, 28 Turkish courses opened in İstanbul, İzmir and Adana. Overall, 552 beneficiaries registered for A1 and A2 level Turkish language courses. Lastly, 293 people participated in social activities for language skill improvement.

MUNICIPAL MIGRANT & COMMUNITY CENTRES

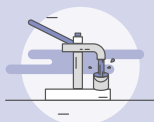


Mersin Municipal Migrant and Community Centre (MMCC) started to welcome beneficiaries and providing services on health, education, social services and vocational guidance as well as COVID-19 information dissemination and awareness raising sessions. Moreover, the Ensar MMCC has opened partially for both courses and activities during the reporting period by ensuring necessary COVID-19 measures. In addition, on 3rd September, the Under-Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator and representatives from UNHCR Turkey and Gaziantep Metropolitan Municipality visited the Centre to better understand IOM programming. The Centre is continuing its cooperation with the Public Education Centre and GEGED (Gaziantep Branch of European Volunteer Services under the Youth and Sport Ministry) for its courses and activities. Lastly, in Adana, a total of 65 hygiene kits and 182 stationary kits were distributed for school attending children after each online awareness sessions.

COVID-19 RESPONSE

15,750
HOUSEHOLDS RECEIVED
HYGIENE & FOODKITS

94,500
INDIVIDUALS IN TOTAL RECEIVED
HYGIENE & FOODKITS



2,362,500
MASKS



31,500
HAND
SANITISERS



15,750
HYGIENE KITS

In Sanlirufa, 2,492 hygiene kits were distributed between July and September 2021. Moreover, 28 Hygiene Kits were delivered as part of Centre's Awareness-raising sessions on Women's & Reproductive Health (1,400 masks and 28 hand sanitizers as contents of the hygiene kits were distributed).

In response to the COVID-19 pandemic, 15,750 much-needed Hygiene Kits were procured by IOM Turkey and distributed through local entities in Adana, Gaziantep, Hatay, Kilis, and Sanliurfa provinces



IOM's solar drying facility in Mersin Province is one of nine facilities IOM runs in seven provinces. The facilities provide migrants and local Turkish women with vocational skills enabling them to work and earn an income. Mersin Province, Turkey.

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COMMUNITY STABILIZATION: LIVELIHOODS AND SHELTER SUPPORT UPDATES

- **Shelter Rehabilitation:** 2 shelters affected by the fire were rehabilitated in Izmir and Gaziantep provinces supporting 6 individuals.
- **Community Stabilization:** In order to foster social cohesion IOM Turkey implemented 3 Community Stabilization projects in Gaziantep, Şanlıurfa and Hatay provinces providing assistance to 1,744 beneficiaries. On the campus of Gaziantep University, FabLab, which will support digital production processes, was opened with the support of IOM Turkey. The centre offers an accessible workspace for everyone by enabling sharing knowledge and experience on digital technologies.

BASIC NEEDS SUPPORT

IOM supported 1,590 Syrian and Turkish families (9,827 individuals) in Sanliurfa province with one-off unconditional and restricted cash grants to support their access to food and hygiene items. Households were able to use cards in one of the stores of the pre-selected market chain.

In order to improve hygiene access NFI and Personal Oral hygiene kits were distributed to 2,980 Turkish and Syrian families in Sultangazi district of Istanbul, in total, 16,794 individuals benefitted from the support.

REFUGEE RESPONSE OPERATIONS

JULY – SEPTEMBER 2021



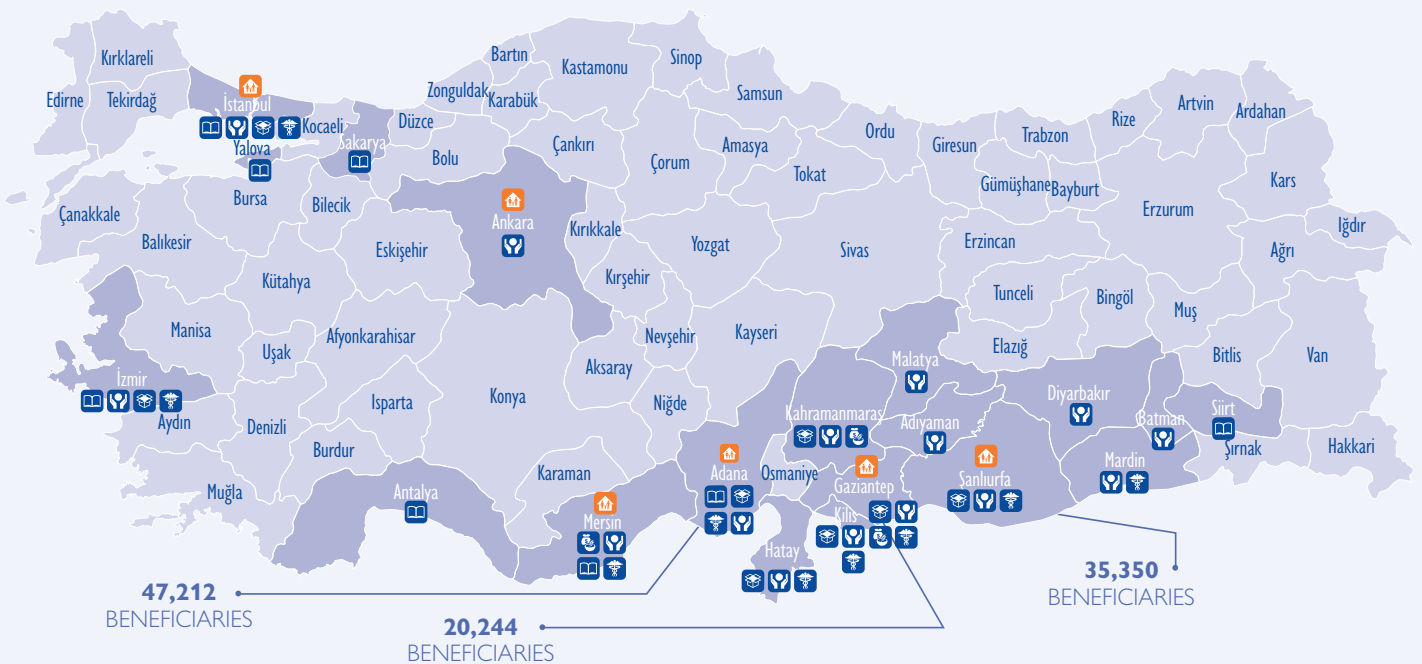
Two young women participate in a painting workshop organized by IOM's Psychosocial Mobile Team in Sanliurfa.

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GEOGRAPHIC COVERAGE OF IOM TURKEY REFUGEE RESPONSE ACTIVITIES OVER THE PAST QUARTER

31 PROVINCES

151,456 BENEFICIARIES



36,297 **PROTECTION**
 • Case Management
 • Conflict Management
 • Legal Assistance
 • Mobile Outreach
 • Psychosocial Support
 • Social Support Services

109,131 **BASIC NEEDS**
 • Cash Assistance
 • In-kind Distribution
 • Support to Municipal Institutions
 • Shelter Rehabilitation
 • WASH Services

5,945 **EDUCATION**
 • Non-formal Education
 • Language Courses
 • School Rehabilitation

HEALTH
 • Health Transportation (ECM)
 • Medical Assistance (ECM)

83 **LIVELIHOODS**
 • In-Kind Grants
 • Job Placement
 • Agricultural Support

Community Center / Migrant Information & Coordination Center

Data Source: IOM Turkey (July - September 2021 Refugee Response Data)
 Baseline Source: OCHA - UNHCR

